



## Cancellation/No-Show Policy

At ARC Physical Therapy+ a cancellation is defined as the following:

- **Calling to notify the treating clinician that attendance of your scheduled appointment is not possible**
- **Being greater than 30 minutes late to a scheduled appointment**

A no-show is defined as the following:

- **Failure to call and cancel or failure to attend a scheduled appointment**

It is our policy at ARC Physical Therapy+, that in the event of a cancellation or no-show, regardless of the circumstances, the following will occur:

- **Your case manager, adjustor and physician will be notified via phone and/or fax**
- **Your appointment will be rescheduled later on that day or on the next business day**

**\* If your scheduled appointment is for an FCA evaluation and the cancellation does not occur at least 24 hours in advance of your scheduled appointment time, a charge of \$148 will be billed to the company responsible for your claim.**

I have read and understand the policy stated above. I will do everything in my power to attend my scheduled appointment times and in the instance that a cancellation is necessary, will call in advance to notify my treating clinician.

\_\_\_\_\_  
Printed Name

\_\_\_\_\_  
Signature

\_\_\_\_\_  
Date